



Orange County Community Action Low-Income Home Energy Assistance Program (LIHEAP)

LIHEAP is a federally-funded program, providing financial assistance to low-income households in meeting the costs of home heating and cooling for Orange County residents.

To be eligible for LIHEAP, a household size 1-12 cannot exceed 60% of the State Median Income. This represents a gross income of \$61,837 per year for a household of four. This represents a gross income of \$87,190 for a household of nine.

Submit online applications at www.ocfl.net/LIHEAP

Applications will be available Monday through Friday according to funding availability.

Phone lines are open to provide general program information from
8:30 a.m. until 4:00 p.m. Monday to Friday at (407) 836-7429.

This Low-Income Home Energy Assistance Program is supported by the Florida Department of Commerce and the U. S. Department of Health and Human Services as a part of an award and allocation totaling \$7,395,182.47 with an additional 8% financed from Orange County Government.

Required Documents to apply for assistance:

- Current photo identification for all household members
(Birth Certificates for individuals without photo identification)
- Any government assistance award letters (full document)
- Proof of citizenship or eligible alien status
- Proof of income for all household members
- Current utility bill
- Current Utility Allowance information for Section 8 and/or Public Housing
- Current Lease if renting and bill in third party name or out of area id.

LIHEAP Home Energy Credit



This assistance helps eligible households in meeting the costs of home energy.

One benefit per rolling calendar year

Example: If a client receives a Home Energy benefit on April 7, 2025, that client will not be eligible for another Home Energy benefit before April 8, 2026.

Benefits range from \$200 to \$700

LIHEAP Crisis Assistance

This benefit can be used for disconnection notice electric and gas bills, deposits, and reconnections

\$1,000 in benefits per LIHEAP Fiscal Year
(subject to funds availability)

Heating Season – October 1 – March 31

Gas bills can be paid only in the Heating Season and only if the gas was used to heat the home.

Note - Seniors 60 years or older can apply for LIHEAP and/or the Elderly Home Assistance Program (EHEAP). Please contact the

Catholic Charities EHEAP @ (407) 658-1818 ext 1022.

Weather-Related Conditions Assistance

This is used upon declaration or order by the Florida Department of Economic Opportunity, Governor or President, that a crisis or emergency exists due to weather – related conditions.

